1	BEFORE THE						
2	ILLINOIS COMMERCE COMMISSION						
3	IN THE MATTER OF:						
4	SOUTHWEST CENTRAL EMERGENCY) TELEPHONE SYSTEM BOARD)						
5	-vs) No. 05-0055						
6	DUPAGE COUNTY EMERGENCY) 5 TELEPHONE SYSTEM BOARD)						
7	Zip Codes 60514 and 60527)						
8							
9	Emergency Telephone Safety) Act (50 ICLS751))						
10	Chicago, Illinois						
11	December 20, 2005						
12	Met, pursuant to adjournment at 10:00 a.m.						
13	BEFORE:						
14	MR. TERRANCE HILLIARD, Administrative Law Judge						
15	APPEARANCES:						
16							
17	MR. RONALD F. NEVILLE 221 North LaSalle Street Chicago Illinois						
18	Chicago, Illinois appearing for Southwest Central						
19	Emergency Telephone System Board						
20	BOND, DICKSON & ASSOCIATES, by MR. PATRICK K. BOND 203 East Liberty Drive						
21	Wheaton, Illinois 60187						
22	appearing for DuPage County ETSB						

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1 APPEARANCES (continued):
       MS. NANCY HERTEL
       225 West Randolph Street
       Suite 25-D
 3
       Chicago, Illinois 60606
 4
          apearing for SBC Illinois;
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       MR. MATTHEW L. HARVEY
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       Suite C-800
 6
       Chicago, Illinois
 7
          appearing for staff of the
          Illinois Commerce Commission
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19 SULLIVAN REPORTING COMPANY, by
   Patricia Wesley, CSR, RPR
20 License No. 084-002170
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- 1 JUDGE HILLIARD: On behalf of the Illinois
- 2 Commerce Commission, I call Docket 05-0055,
- 3 Southwest Central Emergency Telephone System Board
- 4 versus DuPage County Emergency Telephone System
- 5 Board.
- 6 Can the parties identify themselves for
- 7 the record beginning with staff.
- 8 MR. HARVEY: Appearing for the staff of the
- 9 Illinois Commerce Commission, Matthew L. Harvey and
- 10 Michael R. Borovik, 160 North LaSalle Street, Suite
- 11 C-800, Chicago, Illinois, 60601.
- 12 MS. HERTEL: Appearing today representing SBC
- 13 Illinois at this hearing, Nancy Hertel, H-e-r-t-e-l,
- 14 225 West Randolph, 25D, Chicago, Illinois, 60606.
- MR. BOND: Appearing on behalf of the DuPage
- 16 County ETSB, Patrick Bond, B-o-n-d; Bond, Dickson &
- 17 Associates, 223 East Liberty Drive, Wheaton,
- 18 Illinois, 60187. Also present is Vidas Germonas,
- 19 V-i-d-a-s G-e-r-m-o-n-a-s, and joining us shortly
- 20 will be Nancy Hauptman, H-a-u-p-t-m-a-n.
- 21 MR. NEVILLE: Ronald F. Neville on behalf of
- 22 Southwest Central 911 System -- Emergency Telephone

- 1 System Board, 221 North LaSalle, Suite 2100,
- 2 Chicago, 60601.
- JUDGE HILLIARD: Mr. Harvey, what's your
- 4 pleasure?
- 5 MR. HARVEY: Well, as per our discussion on
- 6 Friday of last week, your Honor, I have, at the
- 7 parties' request, prepared an application or a
- 8 verified application for a subpoena of Mr. Valentine
- 9 so that Mr. Valentine, whose full name is I believe
- 10 Bernard Eugene Valentine and who is the director of
- 11 911 public safety for SBC Global Services,
- 12 Incorporated, which is a subsidiary or affiliate of
- 13 the Illinois Bell Telephone Company, and I prepared
- 14 an application for subpoena by agreement of the
- 15 parties, and SBC had wished that Mr. Valentine to
- 16 appear under subpoena, and I would request I guess
- 17 the issuance of the subpoena for Mr. Valentine first
- 18 pursuant to the application that I prepared,
- 19 circulated to the parties, and will file on E-docket
- 20 shortly if I have not already done so.
- JUDGE HILLIARD: Okay. I presume there's no
- 22 objection.

- 1 MR. NEVILLE: No objection from Southwest.
- 2 MR. BOND: No objection from DuPage ETSB.
- 3 JUDGE HILLIARD: I direct the Commission to
- 4 issue a subpoena effective whatever date --
- 5 MR. HARVEY: Nun pro tunc today.
- 6 JUDGE HILLIARD: -- nun pro tunc.
- 7 MR. HARVEY: And at that point Mr. Valentine's
- 8 appearing under subpoena. We should probably --
- 9 well, I guess we need --
- 10 MS. HERTEL: Swear him in.
- 11 MR. HARVEY: -- to swear him in.
- 12 JUDGE HILLIARD: Would you raise your right hand.
- 13 (Witness sworn.)
- 14 And you want to tender him for examination
- 15 by the other parties?
- MR. HARVEY: We probably better have him describe
- 17 his responsibilities as director of 911 public
- 18 safety.
- 19 BERNARD VALENTINE,
- 20 called as a witness herein, having been first duly
- 21 sworn, was examined and testified as follows:

22

- 1 DIRECT EXAMINATION
- 2 BY
- 3 MR. MATTHEWS:
- 4 Q. So if you could briefly describe your
- 5 responsibilities and what you do in the course of
- 6 your job, Mr. Valentine.
- 7 A. Well, the title that you are referring to is
- 8 actually my previous title. As of December 2nd of
- 9 2005, I became regional vice president of 911 public
- 10 safety for SBC midwest.
- In my capacity as vice president, I'm
- 12 responsible for provisioning and administration of
- 13 Enhanced 911 service, including wireless 911
- 14 service, for approximately 816 public safety
- 15 agencies spread across the 5 midwestern states for
- 16 which SBC provides local and long distance telephone
- 17 service. Those states would be Illinois, Wisconsin,
- 18 Michigan, Ohio, and Indiana.
- I have a staff that's involved in the
- 20 administration of Enhanced 911 database and interact
- 21 with our third-party database services partner
- 22 intrado on a day-to-day basis.

- I also have a staff of 911 operating
- 2 managers who facilitate the address of any technical
- 3 issues involving the Enhanced 911 network or 911
- 4 call processing.
- 5 Lastly, I do have a group of 911
- 6 solutions consultants who interact with public
- 7 safety agencies in terms of obtaining new customer
- 8 premises equipment.
- 9 Q. Congratulatious on your promotion and new
- 10 duties and responsibilities.
- 11 And just so we are clear, the area over
- 12 which your group has the authority to deal with 911
- 13 services includes the SBC Illinois serving territory
- 14 here in Illinois --
- 15 A. Yes, it does,
- 16 Q. -- and so would include the areas relevant
- 17 to this dispute here?
- 18 A. Yes. It would be responsible for areas
- 19 served by both Southwest Central Emergency Telephone
- 20 System Board and Emergency Telephone System Board of
- 21 DuPage County.
- Q. And you do have generally some knowledge of

- 1 the dispute here and of some of the underlying
- 2 circumstances?
- 3 A. Yes, I do.
- 4 MR. HARVEY: I can think of nothing further to
- 5 ask the witness and will tender him for such
- 6 cross-examination as there is unless counsel might
- 7 have --
- 8 MS. HERTEL: I have nothing further.
- 9 MR. HARVEY: -- something to add.
- 10 JUDGE HILLIARD: Mr. Neville.
- 11 MR. NEVILLE: Thank you.
- 12 CROSS EXAMINATION
- 13 BY
- MR. NEVILLE:
- 15 Q. Good morning, Mr. Valentine.
- 16 A. Good morning.
- 17 Q. I represent Southwest Central 911 Emergency
- 18 Telephone System.
- 19 Could you just briefly tell me your
- 20 education?
- 21 A. I have a bachelor's degree in economics from
- 22 Aurora College. I graduated in 1976. I have

- 1 attended -- excuse me. I have attended numerous
- 2 technical and project management-related training
- 3 classes for both SBC, with AT&T, and with Illinois
- 4 Bell.
- 5 Q. How long have you worked for SBC?
- 6 A. I have worked for SBC just about 28 years.
- 7 Q. Okay. And for what period of time have you
- 8 been involved in the 911 safety area for SBC?
- 9 A. I've been involved with 911 public safety
- 10 for ten years.
- 11 Q. Prior to that, what did you do?
- 12 A. Prior to working in the 911 arena at SBC or
- 13 Ameritech's predecessor company, I was responsible
- 14 for the interactive voice response unit, design,
- 15 installation, and programming for affiliates of our
- 16 business services venture.
- 17 Q. You are aware of the term "Emergency
- 18 Telephone Service Numbers?"
- 19 A. Yes, I am.
- 20 Q. Could you tell what those are?
- 21 A. Emergency Service Telephone Numbers, or they
- 22 are more commonly referred to as Emergency Service

- 1 Numbers, or ESNs, are numbers that are associated
- 2 with a range of addresses or a community area that
- 3 is going to be served by the Enhanced 911 system.
- 4 Typically, we would assign ESNs to trunk
- 5 groups so that as 911 calls are received by our 911
- 6 selective router or 911 tandem, a determination is
- 7 made problematically within that switching equipment
- 8 as to where the 911 call will be routed.
- 9 The Emergency Service Numbers determine
- 10 which 911 Public Safety and Answering Point, which
- 11 is also called a PSAP, or P-S-A-P, will receive that
- 12 911 call.
- Q. Okay. So is it fair to say the ESNs through
- 14 the system designates a PSAP that's going to receive
- 15 the call?
- 16 A. That is correct.
- 17 Q. Does it designate the fire, police, and
- 18 emergency medical services that are to be provided?
- 19 A. That is a typical association within the
- 20 Master Street Address Guide, yes.
- 21 Q. Does it designate a specific geographical
- 22 area?

- 1 A. Yes, it does.
- 2 Q. So now are you familiar with the ESN numbers
- 3 230, 344, and 345?
- 4 A. Those are wire line or land line ESNs
- 5 associated with the communities of Clarendon Hills
- 6 and, I believe, Willowbrook.
- 7 Q. And those would be -- the 230 would be
- 8 Clarendon Hills --
- 9 A. I believe so.
- 10 O. -- and 344 and 345 would be Willowbrook?
- 11 A. I believe so.
- 12 Q. And would it be fair to say then that the
- 13 number encompass the ge- -- strike that question --
- 14 two encompass the geographic area of the Village of
- 15 Clarendon Hills --
- 16 A. Yes.
- 17 O. -- and that the numbers 344 and 345
- 18 encompass the geographical area of Willowbrook?
- 19 A. The Village of Willowbrook, yes.
- 20 O. Now who creates the ESN number?
- 21 A. That is a jointly developed project. The
- 22 911 coordinator or designated master street address

- 1 coordinator will work with the SBC 911 database
- 2 manager for the State of Illinois to establish the
- 3 boundaries that are covered by each emergency
- 4 service number or emergency service center.
- 5 Q. So once the ESN number is created, then the
- 6 next idea is to where it's to be contained; is that
- 7 correct?
- 8 A. That's correct.
- 9 Q. And are ESN numbers contained in the Master
- 10 Street Address Guide?
- 11 A. They're associated with them, yes.
- 12 Q. And DuPage Emergency Telephone System has a
- 13 Master Street Address Guide, does it not?
- 14 A. Yes.
- 15 Q. And Southwest Central 911 System Emergency
- 16 Telephone System Board also has a MSAG?
- 17 A. Yes, it does.
- 18 Q. To your knowledge, the numbers 230, 344, and
- 19 345 that you previously identified for us and to
- 20 whose MSAG prior to July of this year were those
- 21 numbers contained?
- 22 A. Those numbers were contained in the Master

- 1 Street Address Guide of Southwest Central and DuPage
- 2 center's MSAG.
- Q. And do you know as you sit there when those
- 4 numbers were inserted into -- in the Southwest
- 5 Central -- you don't mind -- for the Southwest
- 6 Central Emergency Telephone System Board -- if I
- 7 refer to it as Southwest?
- 8 A. No. I'll understand what you mean.
- 9 Q. All right. So the question was do you know
- 10 when they were -- when numbers were inserted in the
- 11 Southwest MSAG?
- 12 A. The numbers would have been inserted in the
- 13 Southwest MSAG sometime in the late 90s. I don't
- 14 know the specific date although it's contained
- 15 within the documentation that was filed with the
- 16 Illinois Commerce Commission. It would have been
- 17 sometime in 1999 I believe.
- 18 O. Would it have been in tune or in line with
- 19 certain agreements that were entered into between
- 20 Southwest and DuPage?
- 21 A. They were inserted into the Southwest MSAG
- 22 as a result of an intergovernmental agreement that

- 1 was agreed upon between the DuPage County ETSB and
- 2 Southwest Central ETSB for the handling of 911 land
- 3 line -- 911 calls for the community of Clarendon
- 4 Hills.
- 5 Q. And have you seen those documents?
- 6 A. I have indeed.
- 7 Q. Okay. Are you aware that originally there
- 8 was an agreement entered into between Southwest
- 9 Central 911 and DuPage just for Willowbrook --
- 10 A. Yes, I am.
- 11 Q. -- and then later on in 1993 the document
- 12 was amended and a new contract was entered into
- 13 which included both Willowbrook and Clarendon Hills?
- 14 A. Yes.
- 15 (Whereupon, Valentine
- 16 Exhibit No. 1 was marked
- 17 for identification by
- 18 counsel.)
- 19 Q. I'm going to tender to you what I have
- 20 caused to be marked Valentine Exhibit 1 and ask you
- 21 if you have ever seen that document?
- 22 A. Yes, I have.

- 1 Q. And do you identify that as a document
- 2 between Southwest Central and DuPage?
- 3 A. Yes.
- 4 Q. And did it involve both Clarendon Hills and
- 5 Willowbrook?
- 6 A. Yes, it does.
- 7 Q. And, if you could, could you see what the
- 8 date of the contract is I think on the last page?
- 9 A. Let's see. The last signature indicates
- 10 June 1st of 1993.
- 11 Q. Would that reflect your recollection as to
- 12 when --
- 13 A. Yes.
- 0. -- when ESN numbers were inserted?
- 15 A. Yes, it would. In fact, it would have been
- 16 1993.
- 17 Q. Approximately 1993. And that would have
- 18 been 230, 344, and 345; is that correct?
- 19 A. Correct.
- 20 O. Now once the -- strike that. When the
- 21 numbers were placed into the Southwest MSAG 230,
- 22 344, and 345, that would have been done as a

- 1 coordinated effort between DuPage County and SBC,
- 2 then would have been Illinois Bell?
- 3 A. That's correct.
- 4 O. Now once an ESN is contained -- once ESN
- 5 numbers are contained or placed inside the MSAG, how
- 6 can they be taken out?
- 7 A. It is the responsibility of the Master
- 8 Street Address Guide coordinator or 911 coordinator
- 9 for the involved system to make changes.
- 10 Q. Now, to your knowledge, did Southwest
- 11 receive in dispatch -- directly receive in dispatch
- 12 all wire line 911 calls for the Village of Clarendon
- 13 Hills?
- 14 A. Yes, they did.
- 15 Q. And do they continue to do so?
- 16 A. It does not appear that they do at this
- 17 time.
- 18 Q. To your knowledge, they don't?
- 19 A. To my knowledge, I do not believe that they
- 20 directly receive them any more.
- 21 Q. To your knowledge, did Southwest Central
- 22 dispatch receive in dispatch wire line calls for the

- 1 Village of Willowbrook?
- 2 A. Yes.
- 3 Q. Now what's your understanding that they
- 4 don't still do that?
- 5 A. My understanding is that in July of 2005 the
- 6 ESNs were moved from the Master Street Address Guide
- 7 of Southwest Central dispatch to the Master Street
- 8 Address Guide of DuPage County.
- 9 Q. Okay. I'm getting to that point now. When
- 10 the -- how did it come to be that the ESNs 230, 344,
- 11 and 345 were transferred from Southwest Central's
- 12 911 MSAG to DuPage? How did that come about?
- 13 A. They received a request I believe -- it was
- 14 an E-mail request for all ESNs associated with
- 15 DuPage County ETSB 911 system. Our number one
- 16 database manager, Leslie Rosson Chatmon, provided a
- 17 list of those emergency service numbers, or ESNs. I
- 18 believe she provided those to Nancy Hauptman and
- 19 also I believe she provided them to Mr. Germonas as
- 20 well.
- 21 Q. Mr. Germonas seated to your left?
- 22 A. Yes.

- 1 Q. Ms. Hauptman is behind you?
- 2 A. Yes. There was a question as to whether
- 3 those ESNs actually belonged to DuPage County or
- 4 Southwest Central that was raised with the
- 5 database manager, and she was asked to move the
- 6 involved ESNs back into the DuPage County Master
- 7 Street Address Guide. Based on the fact that those
- 8 communities are within the boundaries of the DuPage
- 9 County ETSB, they had voted as part of a referendum
- 10 for the Enhanced 911 system and, as such, should be
- 11 served by the DuPage County 911 center.
- 12 O. Do you know if Southwest Central dispatch
- 13 was contacted with regard to this?
- 14 A. My understanding is that Southwest Central
- 15 was contacted via E-mail in the July time frame and
- 16 the information was communicated to Mr. Shanley
- 17 (phonetic) who is seated to your left, by the 911
- 18 state database manager Mr. Rosson Chatmon.
- 19 Q. To your knowledge, was he notified after the
- 20 ESNs were moved?
- 21 A. My understanding is that he was notified
- 22 after the fact.

- 1 Q. So, to your knowledge, as you sit there,
- 2 Southwest Central never agreed to the transfer of
- 3 ESNs?
- 4 A. I can't say whether they agreed because in
- 5 the E-mail exchange between the state database
- 6 manager, Mr. Shanley, it appeared that agreement was
- 7 implied by what was written in the document.
- 8 Q. Let me ask you this.
- 9 A. I'm not party to any telephone
- 10 conversations.
- 11 Q. I understand that.
- 12 Q. You didn't directly talk to anybody from
- 13 Southwest yourself?
- 14 A. No.
- 15 Q. Now if I understand your testimony
- 16 correctly, Southwest should have been contacted if
- 17 the ESNs were to be transferred?
- 18 A. That's correct.
- 19 Q. If they were not contacted and did not give
- 20 their permission for the transfer, that would be
- 21 incorrect, would that not --
- 22 A. That is correct.

- 1 Q. -- because they should have been allowed to
- 2 voice their objection?
- 3 They should have been allowed to
- 4 participate in that function, should they not?
- 5 A. Yes.
- 6 (Whereupon, Valentine
- 7 Exhibit No. 2 was marked
- 8 for identification by
- 9 counsel.)
- 10 Q. I'm going to show you what I have caused to
- 11 be marked Valentine Exhibit 2 and I'll show this to
- 12 your counsel.
- JUDGE HILLIARD: You don't have a copy of that?
- 14 MR. NEVILLE: I do.
- JUDGE HILLIARD: Do you want it for yourself?
- 16 Have you got a copy that I could use?
- 17 MR. NEVILLE: I sure do. I have it here. I
- 18 apologize.
- MR. HARVEY: Also, are these likely to be offered
- 20 into evidence?
- 21 MR. NEVILLE: Yes.
- JUDGE HILLIARD: Then you ought to mark them.

- 1 MR. HARVEY: Then you ought to mark them.
- 2 MR. NEVILLE: I have a sticker on them. Did you
- 3 want to do it some other way?
- 4 JUDGE HILLIARD: I quess I need to do whatever
- 5 way the clerk's going to want it done or rather than
- 6 the court reporter's going to want it done. I would
- 7 think if you got a sticker, that's good enough.
- 8 What's the mark on this? Is this Southwest Exhibit
- 9 No. 1 or what does it say?
- 10 MR. NEVILLE: I'm sorry. It's Valentine No. 2.
- 11 JUDGE HILLIARD: Valentine No. 2?
- MR. NEVILLE: That's how I caused it to be
- 13 marked.
- 14 JUDGE HILLIARD: Can I mark up this?
- MR. NEVILLE: Certainly. That's a copy. I have
- 16 another sticker if you prefer.
- 17 JUDGE HILLIARD: That's all right.
- 18 MR. NEVILLE: Q. You have had a chance to look
- 19 at that, Mr. Valentine?
- 20 A. Yes.
- 21 Q. Could you tell me what that is?
- 22 A. This is an open letter to the State of

- 1 Illinois 911 system coordinator -- system manager
- 2 regarding authorization to make changes to the
- 3 master address guide ledger.
- 4 O. And does it indicate that what you just --
- 5 JUDGE HILLIARD: Excuse me, Ron. What you handed
- 6 me is a letter from Ms. Hertel (sic).
- 7 MR. BOND: That's a cover sheet.
- 8 MR. NEVILLE: Sorry about that.
- 9 MR. HARVEY: Perhaps I could go make a copy.
- 10 JUDGE HILLIARD: Do you need a copy?
- 11 MR. NEVILLE: I had several copies here and they
- 12 seem to disappear.
- 13 MR. BOND: I have got extra copies.
- 14 MR. NEVILLE: Anyone else need a copy?
- 15 JUDGE HILLIARD: You found them.
- MR. NEVILLE: Anyone else need a copy?
- 17 I just designated my organizational
- 18 skills.
- 19 MR. NEVILLE: Q. This document that you have,
- 20 Valentine Exhibit 2, confirms what you said before
- 21 that before MSAG can be reported -- moved from one
- 22 MSAG to another it has to be in coordination with

- 1 the MSAG coordinator.
- 2 A. Correct.
- 3 Q. If that wasn't done in this case, that
- 4 would be incorrect?
- 5 A. I'm sorry. I don't understand your
- 6 statement.
- 7 Q. Bad question.
- 8 If Southwest Central had not been
- 9 notified about the transfer of ESN 230, 344, and
- 10 345, that would have been an incorrect procedure --
- 11 A. That's correct.
- 12 Q. -- or they should have been notified?
- 13 A. They should have been notified.
- 14 Q. Would you agree, Mr. Valentine, that the
- 15 ETSB that receives and dispatches wire line calls
- 16 for a particular geographical area should have in
- 17 its MSAG the ESNs that designate those geographical
- 18 areas?
- 19 A. Yes.
- 20 O. So if Southwest Central's 911 board was
- 21 still dispatching -- still receiving and dispatching
- 22 wire line 911 calls for Clarendon Hills and

- 1 Willowbrook, those ESN numbers 230, 344, and 345
- 2 should be in our MSAG, should they not?
- 3 A. Should be, yes.
- 4 Q. The only thing is that we're not doing it
- 5 now because the ESN numbers were transferred; is
- 6 that correct?
- 7 A. That is correct.
- 8 JUDGE HILLIARD: Would you read the last question
- 9 and answer.
- 10 (Question and answer
- 11 read by reporter.)
- 12 MR. NEVILLE: Q. When you said earlier during
- 13 your testimony that Southwest Central 911 was not
- 14 receiving or dispatching wire line calls for
- 15 Clarendon Hills and Willowbrook, you said that
- 16 because the ESN numbers 230, 344, and 345 had been
- 17 transferred from Southwest MSAG to DuPage MSAG; is
- 18 that correct?
- 19 A. Correct.
- 20 Q. If, in fact, Southwest continues to receive
- 21 and dispatch wire line calls for Clarendon Hills and
- 22 Willowbrook, those ESN numbers should be in

- 1 Southwest's MSAG; is that correct?
- 2 A. That's correct.
- 3 Q. The request to transfer the MSAG came from
- 4 DuPage?
- 5 A. That's correct.
- 6 Q. To your knowledge, those ESN numbers 230,
- 7 344, and 345 were in Southwest MSAG from
- 8 approximately 1993 up until July of 2005?
- 9 A. Until 2005.
- 10 Q. Is that correct?
- Now you are also involved in wireless
- 12 telecom; is that correct?
- 13 A. That's correct.
- Q. Can you tell me, based upon your education
- 15 and based upon your experience, if technology is
- 16 currently available to allow wireless 911 calls
- 17 emanating from Willowbrook -- emanating from
- 18 Willowbrook to be directly routed to Southwest
- 19 Central?
- 20 A. That is possible, yes.
- 21 Q. Is the technology in place?
- 22 A. The technology is in place to do that today.

- 1 Q. There is no -- there is no necessity for
- 2 wire line calls that emanate Willowbrook or
- 3 Clarendon Hills to be first routed to the DuPage
- 4 sheriff and then to Southwest for dispatching, is
- 5 there?
- 6 MS. HERTEL: Wire line or wireless?
- 7 MR. NEVILLE: Let me withdraw the question.
- 8 MR. NEVILLE: Q. There is no need for a wireless
- 9 911 call emanating from Clarendon Hill or
- 10 Willowbrook to be first routed to the DuPage sheriff
- 11 and then transferred to Southwest Central for
- 12 dispatching, is there?
- 13 A. That's correct. There's no technological
- 14 reason why.
- 15 Q. Now at approximately 2004 a tariff was
- 16 imposed by the Illinois Commerce Commission
- 17 associated with wireless, is that correct?
- 18 A. SBC filed a tariff with the Illinois
- 19 Commerce Commission for wireless 911 service, that's
- 20 correct.
- Q. And, to your knowledge, as you sit there,
- 22 has the Southwest Central 911 Emergency System Board

- 1 been paying the tariff associated with Clarendon
- 2 Hills and Willowbrook?
- 3 A. They have.
- 4 Q. Has DuPage also been paying that tariff?
- 5 A. Yes, they have.
- 6 Q. Can you explain how that came to be?
- 7 A. We initiated -- when we filed the tariff, we
- 8 initiated a letter on a proactive basis to emergency
- 9 telephone system boards across the state to explain
- 10 what the tariff was about, to explain that it was a
- 11 population-based tariff, to suggest a population
- 12 number and provide a sample or example of what a
- 13 billing would be of both Phase I and Phase II
- 14 wireless 911 service, and to provide a letter to
- 15 each ETSB requesting that they provide a population
- 16 figure, that they did agree with the figure that we
- 17 were pulling from the 2000 census in place by
- 18 signing the letter as a positive request for
- 19 wireless 911 service from SBC. That, in turn, would
- 20 authorize us to implement the service and initiate
- 21 billing.
- Q. Now the tariff you said is population-based?

- 1 A. That's correct.
- Q. When you say "population-based," that
- 3 involve the consideration of who the particular ETSB
- 4 dispatch is for?
- 5 A. Yes, it does.
- 6 Q. So when you talk about population, you are
- 7 talking about the ESTB population that for which
- 8 that entity receives dispatch calls?
- 9 A. Wire line calls, yes.
- 10 O. Wire line or wireless?
- 11 A. Wire line actually.
- 12 O. So that --
- 13 A. At that point we didn't know how many in
- 14 that population actually had wireless telephones.
- 15 Q. Okay. So when you are discussing the
- 16 tariff, you first look to the Emergency Telephone
- 17 System Board that has responsibility to receive and
- 18 dispatch the wire line calls for that particular
- 19 geographical area and its population?
- 20 A. Yes.
- Q. And in this particular case, when we're
- 22 talking about Clarendon Hills and Willowbrook, you

- 1 agree that Southwest Central 911 Emergency Telephone
- 2 System Board receives and dispatches all wire line
- 3 911 calls for that geographical area and, therefore,
- 4 for that population?
- 5 A. We do agree.
- 6 Q. Is that correct?
- 7 A. That is correct.
- 8 Q. Therefore, Southwest would be the proper
- 9 entity to pay the tariff?
- 10 A. Southwest would pay the tariff based on the
- 11 population of the area that it served which would
- 12 include those two communities.
- 0. Willowbrook and Clarendon --
- 14 A. Willowbrook and Clarendon Hills.
- MR. NEVILLE: May I have just one moment, Judge?
- 16 JUDGE HILLIARD: Sure.
- 17 (A brief pause.)
- 18 MR. NEVILLE: That's all I have at the moment.
- 19 Thank you.
- 20 MR. HARVEY: If I might, Counsel, do you propose
- 21 to offer these two exhibits into evidence --
- 22 MR. NEVILLE: I do.

- 1 MR. HARVEY: -- at this point?
- 2 MR. NEVILLE: At this point I would like to
- 3 introduce Exhibit 1 and Exhibit 2 into evidence.
- 4 MR. BOND: No objection.
- 5 MR. HARVEY: No objection from staff.
- 6 MR. BOND: Subject to inquiry -- I guess it's not
- 7 really cross-examination.
- 8 JUDGE HILLIARD: Okay. Subject to inquiry,
- 9 Valentine 1 and 2 will be admitted.
- 10 (Whereupon, Valentine
- 11 Exhibit Nos. 1 & 2 were
- 12 received in evidence.)
- 13 MR. BOND: May I inquire?
- 14 JUDGE HILLIARD: Yes.
- 15 CROSS EXAMINATION
- 16 BY
- 17 MR. BOND:
- 18 Q. If I could direct you to the agreement
- 19 that's been marked as Valentine Exhibit No. 1, you
- 20 indicated in your testimony that it was executed on
- 21 June of 1993.
- 22 A. That is correct.

- 1 Q. I think earlier in your testimony you
- 2 testified that the MSAG for Willowbrook and
- 3 Clarendon HIlls were not changed to Southwest
- 4 Central until 1999.
- 5 A. That was a misstatement. It was 1993.
- 6 Q. They were changed in 1993?
- 7 A. They were changed in 1993. Again, they were
- 8 changed as a result of this agreement.
- 9 Q. Okay. And you are aware of the fact that
- 10 that agreement contains within it a termination
- 11 clause on Page 6, Paragraph 10, that within 60 days
- 12 either party can unilaterally terminate. Are you
- 13 aware of that?
- 14 A. I wasn't aware of that.
- 15 Q. Do you see that?
- 16 A. I do see it now.
- 17 Q. And just directing your attention to Page 4,
- 18 Paragraph 2, of Exhibit No. 1, about three-quarters
- 19 of the way down there, it's the second to the last
- 20 sentence, indicates it's the intent of the parties
- 21 here that the Village of Willowbrook and Clarendon
- 22 Hills shall not be members of Southwest Central

- 1 system. Do you see that?
- 2 A. Yes, I see that.
- 3 Q. That was a part of the agreement that you
- 4 were provided that prompted the change of those ESNs
- 5 to Southwest Central?
- 6 A. Yes.
- 7 Q. I think you testified that they were moved
- 8 back in July or June -- actually it's --
- 9 A. I think it was June of 2005.
- 10 O. -- 2005?
- 11 And they were moved back to DuPage ETSB.
- 12 That's where they are as we sit here?
- 13 A. That's where they reside today and they are
- 14 in the DuPage County Master Street Address Guide.
- 15 O. And you indicated one of the reasons it was
- 16 moved back was because the communities of
- 17 Willowbrook and Clarendon Hills were within the
- 18 boundaries of the ETSB system based on a referendum
- 19 that passed for 911 land line?
- 20 A. Correct, for DuPage County. That was the
- 21 reason we were given.
- 22 Q. To your knowledge, has Willowbrook or

- 1 Clarendon Hills ever had any separate referendum for
- 2 a surcharge for 911 services whether land line or
- 3 wireless?
- 4 A. Not to my knowledge.
- 5 Q. And do you -- Southwest Central wasn't
- 6 required to agree to the switch that occurred in
- 7 July of 2005, were they? They were just required to
- 8 be notified under Administrative Code Section 80
- 9 (sic), 725.400?
- 10 MS. HERTEL: I'm going to object to that because
- 11 I don't think he's necessarily familiar with what
- 12 section of the code you are referring to.
- 13 MR. BOND: I'll rephrase the question without
- 14 reference to the code.
- 15 MR. BOND: O. Southwest Central doesn't have to
- 16 agree to the switch? They just have to be notified;
- 17 isn't that correct?
- 18 A. Well, without being familiar with the code,
- 19 it would be difficult to answer your question. I
- 20 would have to actually reference that particular
- 21 section.
- Q. Do you believe that Southwest Central in

- 1 someways has to agree --
- 2 A. Yes, I do.
- 3 Q. -- opposed to just being notified?
- 4 A. As opposed to just being notified.
- 5 Q. Do you know whether there was any
- 6 communication to DuPage County in 1993 when the
- 7 MSAGs and ESNs at issue were transferred to
- 8 Southwest Central or were they notified? Were they
- 9 notified?
- 10 MR. NEVILLE: I object. I'm sorry. It's
- 11 probably my fault. I didn't understand.
- MR. BOND: Q. Let me rephrase the question. Do
- 13 you know whether or not DuPage County was notified
- 14 in 1993 when the MSAG and ESNs to Willowbrook and
- 15 Clarendon Hills were changed to Southwest Central?
- 16 A. No, I do not. That was two years before I
- 17 became into the Level 1 organization.
- 18 Q. So you don't know whether there was any
- 19 agreement by DuPage ETSB for that change?
- 20 A. No, I do not.
- Q. Generally each 911 system has only one
- 22 overall database and selective routing; is that

- 1 correct?
- 2 A. They have one database; that's correct.
- 3 Q. And from time to time as properties annexed
- 4 or developed, those new properties are put into a
- 5 new -- they're put into the database and assigned an
- 6 ESN?
- 7 A. Yes, a new master street address or existing
- 8 master street address guide is modified to add the
- 9 areas that are encompassed by the annexation and a
- 10 new ESN one assigned.
- 11 Q. To your knowledge, has Clarendon Hills or
- 12 Willowbrook ever provided directly to SBC or to one
- 13 of their contractors any information with respect to
- 14 new development or new numbers to be added to that
- 15 ESN since 1993?
- 16 A. Not to my knowledge.
- 17 Q. To your knowledge, has DuPage County ever
- 18 provided information regarding annexation in
- 19 Willowbrook and Clarendon Hills to be added to a new
- 20 ESN assigned?
- 21 A. Not to my knowledge, no.
- Q. Who at SBC would it go to or would it make

- 1 its way to you? Is that something you would know
- 2 now or ever?
- A. No, that wouldn't come to my attention. It
- 4 would go to our state database manager if, in fact,
- 5 an annexation occurred.
- 6 MR. NEVILLE: Could I just have the last question
- 7 read back. I didn't hear that question.
- 8 (Question read by
- 9 reporter.)
- 10 MR. BOND: Q. Do you know if Vidas Germonas, as
- 11 the designated agent for the DuPage ETSB, as their
- 12 MSAG agent?
- 13 A. I know him to be their MSAG coordinator,
- 14 yes.
- 15 MR. HARVEY: If I might interject, it might be a
- 16 good idea to spell Germanos to the players.
- 17 MR. BOND: It's spelled G-e-r-m-a-n-o-s. First
- 18 name is Vidas, V-i-d-a-s.
- 19 MR. BOND: Q. And as the designated agent for
- 20 the DuPage ETSB, he would process the authority to
- 21 manage DuPage, then DuPage's MSAG and request
- 22 amendment or alterations at MSAG ESNs?

- 1 A. He would.
- Q. And you are aware that in June of 2005 a
- 3 request was made by Mr. Germonas to SBC for a copy
- 4 of the DuPage ETSB and MSAG?
- 5 A. Yes.
- 6 Q. Do you know that was in connection with the
- 7 matter that's currently pending?
- 8 A. I did not know that was the reason for his
- 9 request. Nine one one systems are entitled to a
- 10 copy of their Master Street Address Guide so we
- 11 receive hundreds of requests.
- 12 Q. Were you aware of the fact that upon receipt
- 13 of the MSAG Mr. Germonas discovered that the ETSB
- 14 MSAG did not include Willowbrook and Clarendon Hill
- 15 ESNs? Do you know why?
- 16 A. I'm going to ask you to repeat the
- 17 question.
- 18 Q. Do you know that -- did you know that
- 19 Mr. Germonas' company discovered that the DuPage
- 20 ETSB MSAG did not include Clarendon Hills and
- 21 Willowbrook ESNs?
- 22 MR. NEVILLE: I'll just object to the question

- 1 for lack of foundation.
- 2 MR. BOND: I'm not done with the question.
- 3 MR. BOND: Q. Were you made aware of that?
- 4 A. I was made aware of it, yes.
- 5 JUDGE HILLIARD: Overruled.
- 6 MR. BOND: Q. And then a request was made in
- 7 June of 2005 by Mr. Germonas that ESNs for
- 8 Willowbrook -- for Clarendon Hills 230 and the ESNs
- 9 for Willowbrook 344 and 345 be transferred to the
- 10 DuPage ETSB; is that correct?
- 11 A. That's correct.
- 12 O. And Leslie Chatmon, C-h-a-t-m-o-n, is the
- 13 Illinois database coordinator for SBC?
- 14 A. Yes.
- 15 Q. And are you aware that on July 7th -- on
- 16 July 7, 2005, presumably prompted by Mr. Germanos'
- 17 request, that she inquired internally as to the ESNs
- 18 assigned for Willowbrook and Clarendon Hills?
- 19 A. Yes, I'm aware of that.
- 20 Q. And Bob Miller is the operations manager at
- 21 SBC for the DuPage ETSB; is that correct?
- 22 A. He's the 911 operations manager; that is

- 1 correct.
- Q. And were you aware of the fact that
- 3 Mr. Miller was consulted with respect to these ESNs
- 4 230, 244, and 345?
- 5 A. Yes, I'm aware of that.
- 6 Q. And were you aware of the fact that
- 7 Mr. Miller approved the transfer of those ESNs from
- 8 Southwest Central to the DuPage MSAG?
- 9 A. I'm aware of that.
- 10 Q. And I think you testified you don't know
- 11 whether -- you believe that Southwest Central was
- 12 notified of that?
- 13 A. Again, based on the E-mails that were sent
- 14 back and forth between our state database manager
- 15 Mr. Shanley, he was notified of the change.
- 16 Q. Okay. And the transferring of those ESNs to
- 17 DuPage ETSB that doesn't affect the call routing,
- 18 does it?
- 19 A. I believe it does.
- 20 O. How so?
- 21 A. Calls that would normally have been directly
- 22 routed over 911 trunks from one of our 911 selective

- 1 routers or tandems for an end user in Willowbrook or
- 2 Clarendon Hills normally would have gone to
- 3 Southwest Central would now go to one of DuPage
- 4 County's 911 centers first. At that point, that 911
- 5 server might serve to transfer that call to
- 6 Southwest Central since they might be geographically
- 7 closer to the community in question.
- 8 Q. Were you aware that Leslie Chatmon was of
- 9 the opinion that the transfer of the ESNs to the
- 10 DuPage County ETSB from Southwest Central ETSB would
- 11 not affect current routes as it exits today between
- 12 DuPage and Southwest Central's dispatch?
- 13 A. I was aware of her statement, yes.
- 14 Q. You disagree with that?
- 15 A. Yes.
- 16 Q. I guess I'm not sure I understand the
- 17 distinction as to how that would affect the current
- 18 routing. If the call comes in and the fact that
- 19 it's in that MSAG, it's still going through the same
- 20 mechanics of the system change, haven't they?
- 21 A. Yes, they have. For all intense and
- 22 purposes, an end user served within the boundaries

- 1 of Clarendon Hills or Willowbrook making a 911 call
- 2 is going to hit the selective router. It's going to
- 3 be a look-up done into the 911 database and then a
- 4 determination is going to be made as to which 911
- 5 center to route that call based on that ESN. Now if
- 6 those calls were ESNs and had been moved from
- 7 Southwest Central to DuPage, that follows that the
- 8 calls would go to DuPage as well.
- 9 Q. When you say "DuPage as well," I'm not sure
- 10 I understand what you mean. It's going to be
- 11 redundant?
- 12 A. No. No, it's not going to be redundant. I
- 13 believe the call would wind up going to one of the
- 14 DuPage County 911 centers. I'm not certain which
- 15 one.
- 16 MR. BOND: If I could have just a minute.
- 17 (A brief pause.)
- 18 MR. BOND: Q. I think you had testified earlier
- 19 that the ESN designates the appropriate agency, and
- 20 appropriate fire agency, and medical services, and
- 21 so forth, for a particular geographical area or
- 22 territory.

- 1 A. That is correct.
- Q. Those don't change by virtue of a change in
- 3 the ESNs, do they?
- 4 A. No, not typically. They could change, but
- 5 it's unlikely that they would.
- 6 Q. And in this instance do you know if 230,
- 7 344, and 345 whether those agencies -- whether
- 8 there's been any change or alteration to those
- 9 agencies?
- 10 A. No, they shouldn't be.
- 11 Q. And those agencies still fall within the
- 12 Southwest Central system to your knowledge?
- 13 A. To my knowledge.
- 14 Q. You had testified that you believed the
- 15 technology existed to pinpoint a wireless location
- 16 of a wireless call?
- 17 A. That technology does exist.
- 18 Q. That --
- 19 A. The location of caller.
- 20 Q. Caller? I'm sorry.
- 21 A. Yes.
- Q. The technology though doesn't exist to

- 1 differentiate the political jurisdictional lines,
- 2 does it? It can tell you that somebody on Route 83
- 3 but they can't tell you if they're east side of 83
- 4 or west side of where the boundaries?
- 5 A. They could pretty well tell you within a
- 6 couple of thousand feet where they are of the
- 7 boundaries, but if you are asking if there's a
- 8 technology available that determines that call is
- 9 within Southwest Central's area versus DuPage's --
- 10 Q. Yes.
- 11 A. -- it kind of depends.
- The 911 system can set up that type of
- 13 technology themselves, but a determination has to be
- 14 made by the 911 system and the wireless carrier
- 15 involved as to which one of them is going to receive
- 16 the call based on certain geographical areas.
- 17 Basically they take a map and carve up a
- 18 geographical area and determine that calls from this
- 19 area are going to go to this area.
- Q. But you say the technology doesn't exist to
- 21 pinpoint those calls because you don't have the
- 22 political municipal boundary showing up within that

- 1 technology?
- 2 A. Not today, no.
- 3 Q. Sometime in the future it may, but, as we
- 4 sit here today, that technology doesn't exist to be
- 5 able to pinpoint it in one political boundary versus
- 6 another?
- 7 A. Versus another.
- 8 Q. It does put it in a particular area but
- 9 within that --
- 10 A. Geographic, yes; but political boundary, no.
- 11 JUDGE HILLIARD: Well, the machine may not know
- 12 what town it's in but the machine knows where it's
- 13 at on the map --
- 14 THE WITNESS: Yes.
- 15 JUDGE HILLIARD: -- and the routing may be done
- 16 by town?
- 17 THE WITNESS: Correct.
- 18 JUDGE HILLIARD: Okay.
- 19 MR. BOND: Q. Does selective routings for
- 20 wireless phone service exist today?
- 21 A. Yes, it does.
- Q. You indicated that in 2000, I believe it's

- 1 June, 2004, that the SBC wireless tariff became
- 2 effective.
- 3 A. Yes.
- 4 Q. That tariff is based on the population area
- 5 for a 911 system?
- 6 A. Yes.
- 7 Q. And there was a request for population
- 8 figures that went out to each of those 911 systems?
- 9 A. That's correct.
- 10 Q. And they returned -- that information was
- 11 based on U.S. Census data -- national Census Bureau
- 12 data?
- 13 A. Well, our initial estimate that we provided
- 14 in our letter was based on U.S. Census data. The
- 15 responses that we received back from each ETSB may
- 16 have been based on that or based on some other
- 17 figure.
- 18 Q. So hopefully it was a little more refined?
- 19 A. In many cases it was.
- 20 Q. And the population figures that were
- 21 provided -- those population figures that were
- 22 provided to you from the various 911 systems served

- 1 as a basis for the billing of the tariff to those
- 2 systems?
- 3 A. That's correct.
- 4 Q. And the various 911 boards and systems that
- 5 existed they were billed directly by SBC for the
- 6 tariff?
- 7 A. Yes, they were.
- 8 Q. And, to your knowledge, has DuPage County
- 9 ETSB paid all the tariffs that were due SBC to date?
- 10 A. They have paid all the tariff charges that
- 11 are due.
- 12 Q. And are you aware of the fact that DuPage
- 13 population estimate upon which the tariff was
- 14 premised included the Willowbrook and Clarendon
- 15 Hills in their population calculation?
- 16 A. I became aware of it.
- 17 Q. When did you become?
- 18 A. I became aware of that earlier this year
- 19 when this proceeding started to involve SBC a little
- 20 bit more than it had at that point.
- 21 MR. BOND: If I could have just a minute, Judge.
- 22 (A brief pause.)

- 1 MR. BOND: Q. There had -- prior to the 2004
- 2 tariff, there was an interim tariff imposed; is that
- 3 correct?
- 4 A. That's correct.
- 5 Q. And DuPage ETSB paid that interim tariff for
- 6 all the tariff charges that were billed to it?
- 7 A. Yes, they did, and, again, that was an
- 8 interim wireless 911 service tariff, that's correct.
- 9 Q. And, to your knowledge, Southwest Central
- 10 didn't pay anything on the interim tariff, did they?
- 11 A. I'm afraid I have to research that a little
- 12 bit to determine if, in fact, they were obtaining
- 13 wireless service prior to the implementation of the
- 14 newer tariff of 2004.
- Q. And, as we sit here today, the ESN 230, 344,
- 16 and 345 is currently in the DuPage ETSB MSAG; is
- 17 that correct?
- 18 A. That's correct.
- 19 MR. BOND: I have nothing further.
- 20 MR. NEVILLE: I have nothing further.
- JUDGE HILLIARD: Mr. Harvey?
- MR. HARVEY: I'm just trying to get a handle on

- 1 the order. I'm not sure there's -- I guess
- 2 redirect.
- 3 JUDGE HILLIARD: Do you want to ask him questions
- 4 now or you want to wait?
- 5 MS. HERTEL: I guess I'll wait until everybody's
- 6 done. I just want to have a moment with
- 7 Mr. Valentine to see if there's anything that opens
- 8 up another round, but I don't think there's a
- 9 likelihood.
- 10 JUDGE HILLIARD: I think that's probably more
- 11 efficient than doing it one at a time. Go ahead.
- 12 MR. NEVILLE: Thank you.
- 13 CROSS EXAMINATION
- 14 BY
- MR. NEVILLE:
- Q. You testified for Mr. Bond, Mr. Valentine,
- 17 that you were aware of -- certain things that were
- 18 said about Ms. Chatmon; do you recall that?
- 19 A. Yes, I do.
- 20 Q. Then you made some reference to E-mails. Do
- 21 you recall that?
- 22 A. Yes, I did.

- 1 Q. I would like to show you that E-mail if I
- 2 may. I caused this to be marked Valentine Exhibit
- 3 3. This is a copy for the Court.
- 4 JUDGE HILLIARD: Thank you. You have a copy.
- 5 MR. BOND: Which one?
- 6 MR. NEVILLE: The whole thing.
- 7 JUDGE HILLIARD: Let the record show that
- 8 Valentine 3 consist of seven pages of paper which
- 9 appear to be copies of E-mails.
- 10 MR. NEVILLE: Thank you.
- 11 MR. NEVILLE: Q. Do you recognize Exhibit 3?
- 12 A. Yes, I do.
- 13 O. And what is it?
- 14 A. It is a series of E-mail messages that went
- 15 back between SBC personnel, personnel at Intrado to
- 16 our database service vendor and members of the
- 17 DuPage County ETSB.
- 18 Q. And these are the E-mails to which you were
- 19 referring during Mr. Bond's --
- 20 A. Yes, and there's also an E-mail in here
- 21 between SBC personnel and Mr. Shanley from
- 22 Southwest.

- 1 Q. What's the date of that E-mail?
- 2 A. That one's dated -- well, the initial one is
- 3 dated Thursday, July 7th.
- 4 O. And July 7, 2005?
- 5 A. That's correct.
- 6 Q. And that is after the date that the ESNs
- 7 were transferred from Southwest MSAG to DuPage MSAG?
- 8 JUDGE HILLIARD: Which?
- 9 MR. NEVILLE: The last page.
- 10 JUDGE HILLIARD: Page --
- 11 MR. BOND: Just for the record, I have got
- 12 several pages of E-mails, maybe number those
- 13 pages --
- 14 MR. NEVILLE: You want to just number those
- 15 pages?
- 16 JUDGE HILLIARD: Yes.
- 17 MR. BOND: -- so we know which one you are
- 18 referring to.
- 19 JUDGE HILLIARD: Make it Page 6.
- 20 MR. HARVEY: These are to be numbered
- 21 consecutively.
- MR. NEVILLE: The exhibit I have, Judge, which I

- 1 have shown the witness, is seven pages.
- JUDGE HILLIARD: Right. The E-mail you are
- 3 referring to is on the sixth page?
- 4 MR. NEVILLE: It is, Judge.
- 5 MR. HARVEY: I'm going to make more copies of
- 6 this.
- 7 MS. HERTEL: Would you make one for us.
- 8 MR. HARVEY: I was going to.
- 9 MS. HERTEL: Thank you.
- 10 (Document tendered.)
- MR. NEVILLE: Are you ready?
- 12 JUDGE HILLIARD: I'm going to get a stamp here.
- 13 MR. NEVILLE: May I continue, Judge?
- 14 JUDGE HILLIARD: Yes.
- MR. NEVILLE: Q. During your testimony from
- 16 Mr. Bond's questions, you indicated that DuPage, via
- 17 these E-mails, offered you certain reasons why the
- 18 MSAG should be transferred -- pardon me -- the ESN
- 19 should be transferred.
- 20 A. They offered several reasons to my staff,
- 21 yes.
- Q. I mean, you didn't necessarily agree with

- 1 those reasons. You're just saying those were the
- 2 reasons?
- 3 A. Those were the reasons that were provided.
- 4 O. And you didn't necessarily agree with those?
- 5 A. I wasn't aware of any of this activity at
- 6 the time, so my agreement or disagreement --
- 7 Q. You testified --
- 8 A. -- wouldn't be an issue.
- 9 Q. I'm sorry. Did you finish your question?
- 10 A. I said my agreement or disagreement wouldn't
- 11 be an issue because I wasn't aware at the time what
- 12 was occurring.
- 13 O. But the fact still remains that Southwest
- 14 Central should have been notified and allowed to
- 15 participate in the discussion regarding changing the
- 16 ESN numbers from one MSAG to another?
- 17 A. Yes.
- 18 Q. And that was not done?
- 19 A. Correct.
- 20 Q. So the fact that Mr. Miller approved it or
- 21 the fact that Ms. Chatmon was involved and took
- 22 direction from Mr. Miller doesn't change the fact

- 1 that Southwest should have been notified and allowed
- 2 to participate in the discussion?
- 3 A. Prior to the change, yes.
- 4 O. Now if I were to tell you that Southwest
- 5 Central dispatch is, in fact, directly receiving and
- 6 dispatching for wire line calls from Clarendon Hills
- 7 and Willowbrook, would that surprise you?
- 8 A. Yes, it would actually.
- 9 Q. Is it possible that the ESN was changed and
- 10 nothing else was done?
- 11 A. That's a possibility. Again, I have to do a
- 12 little research.
- 13 Q. If Southwest Central dispatch is, in fact,
- 14 receiving dispatching, all the wire line calls from
- 15 Clarendon Hills and Willowbrook, the ESN numbers
- 16 should be in its MSAG; is that correct?
- 17 A. Yes.
- 18 Q. To your knowledge, has Southwest paid all
- 19 tariffs that they have been requested to pay?
- 20 A. Yes, they have.
- Q. And, again, the tariff that we are talking
- 22 about, the SBC tariff, or latest tariff that was

- 1 enacted or approved in 2004 by the ICC deals with
- 2 population?
- 3 A. That is a wire line 911 tariff that was
- 4 population-based.
- 5 Q. And if the population that is to be included
- 6 in a particular ETSB tariff is the population for
- 7 which it is receiving and dispatching wire line 911
- 8 calls?
- 9 A. Correct.
- 10 Q. And the fact that Mr. Germonas is the MSAG
- 11 coordinator for DuPage does not change the fact that
- 12 Southwest Central dispatch should have been notified
- 13 of the requested change and allowed to participate
- 14 in the discussion regarding the change; isn't that
- 15 correct?
- 16 A. That is correct. Again, we are dealing with
- 17 a gray area here because of the fact there was an
- 18 intergovernmental agreement between these two
- 19 entities.
- 20 Q. Let me show you the intergovernmental
- 21 agreement we marked as Exhibit 2. Do you have that?
- 22 JUDGE HILLIARD: I think it's Exhibit 1.

- 1 MR. NEVILLE: Q. Exhibit 1. I direct your
- 2 attention to Page 5 in Paragraph 5, and this is the
- 3 agreement to your knowledge that's enforced today?
- 4 A. Correct.
- 5 Q. And doesn't Paragraph 5 state that Southwest
- 6 Central 911 system shall be responsible for the
- 7 maintenance of the Master Street Address Guide for
- 8 the Village of Willowbrook and Village of Clarendon
- 9 Hills?
- 10 A. It does so state.
- 11 Q. And that would mean what it says, would it
- 12 not?
- 13 A. Yes.
- 14 MR. NEVILLE: Nothing further from us, Judge.
- 15 JUDGE HILLIARD: Who wants to be next?
- 16 MR. BOND: I have a couple of follow-up questions
- 17 on that.
- 18 CROSS EXAMINATION
- 19 BY
- 20 MR. BOND:
- 21 Q. The maintenance of the 911 system is
- 22 different, is it not, than the ownership of the 911

- 1 or the MSAG?
- 2 A. I'm not -- I really don't understand your
- 3 question.
- 4 Q. You just testified as to Paragraph 5 of an
- 5 intergovernmental agreement with respect to the
- 6 maintenance of the MSAG.
- 7 A. Okay.
- 8 Q. The maintenance of an MSAG is different than
- 9 the ownership of that MSAG, is it not?
- 10 A. No. The maintenance of the Master Street
- 11 Address Guide is directly related to its
- 12 administration, its expansion, its contraction if,
- 13 in fact, areas are de-annexed, so I see them as
- 14 being the same thing.
- 15 Q. When wire line calls originated in Clarendon
- 16 Hills and Willowbrook, those are directly received
- 17 by Southwest Central, is that correct, wire line
- 18 calls?
- 19 A. Wire line calls were directly received by
- 20 Southwest Central. Based on the fact that ESNs were
- 21 moved, I would have to double check, but I believe
- 22 that those calls would route to a DuPage County ETSB

- 1 PSAP first and then be transferred to Southwest
- 2 Central.
- Q. All wireless calls, however, originating
- 4 from the Clarendon Hills and Willowbrook
- 5 geographical territory are directly received by the
- 6 DuPage County sheriff department, are they not --
- 7 A. That is correct.
- 8 Q. -- and then thereafter calls transferred to
- 9 Southwest Central?
- 10 A. If, in fact, they're within the community of
- 11 Clarendon Hills and Willowbrook, yes.
- 12 Q. So those are the -- if you look at I believe
- 13 it was Exhibit 2 was your open letter --
- 14 A. Yes.
- 15 Q. -- when you make reference in the third
- 16 paragraph of that letter that the system that will
- 17 receive the call for wireless purposes the system
- 18 receiving wire line calls in the geographic area of
- 19 Clarendon Hills and Willowbrook is DuPage County, is
- 20 it not?
- 21 A. I'm sorry. You have to repeat your
- 22 question.

- 1 Q. Yes, sir. Let me direct you to
- 2 Paragraph 3 --
- 3 JUDGE HILLIARD: Of?
- 4 MR. BOND: Q -- of Exhibit No. 2 provides that
- 5 routing no one or companies make routing or MSAG
- 6 changes without consent of the E911 system that will
- 7 receive the call?
- 8 A. Yes.
- 9 Q. And the E911 system that receives the
- 10 wireless calls originating in Clarendon Hills and
- 11 Willowbrook is the DuPage County sheriff's office;
- 12 is that correct?
- 13 A. That is correct.
- 14 MR. BOND: I have nothing further.
- 15 MR. NEVILLE: Nothing further, Judge.
- 16 JUDGE HILLIARD: Mr. Harvey?
- 17 MR. HARVEY: Nothing further.
- 18 JUDGE HILLIARD: You want to take a minute?
- 19 MR. HARVEY: I will defer.
- 20 MS. HERTEL: If we can just step out.
- 21 JUDGE HILLIARD: Absolutely.
- Mr. Neville, do you have a motion?

- 1 MR. NEVILLE: I do. My motion is to admit
- 2 Exhibit Valentine Exhibit No. 3 into evidence.
- 3 MR. BOND: No objection.
- 4 MR. HARVEY: None from staff, your Honor.
- 5 JUDGE HILLIARD: Exhibit 3 will be admitted,
- 6 Valentine 3.
- 7 (Whereupon, Valentine
- 8 Exhibit No. 3 was
- 9 marked for identification
- 10 by counsel and received
- in evidence.)
- Ms. Hertel, do you have any questions
- 13 of the witness?
- MS. HERTEL: No, we have nothing. Thank you.
- 15 JUDGE HILLIARD: All right. Okay. I guess were
- 16 through for the record.
- 17 MR. NEVILLE: Yes. Yes. What I wanted to do --
- 18 I think there are some stipulations we can enter
- 19 into.
- 20 JUDGE HILLIARD: Do we need Mr. Valentine?
- 21 MR. NEVILLE: No, certainly do not.
- JUDGE HILLIARD: Thank you. You may be excused.

- 1 MR. NEVILLE: If I could have a minute to speak
- 2 to Mr. Bond, I think we should be able to get these
- 3 out of the way and go from there.
- 4 Thank you, Mr. Valentine.
- 5 JUDGE HILLIARD: We'll return on the record then.
- 6 MR. NEVILLE: Your Honor, Ron Neville on behalf
- 7 of Southwest Central 911. I spoke to Mr. Bond and
- 8 there are some stipulations we can enter into which
- 9 focus primarily around the zip code under dispute
- 10 and the amount or the percentage of each ETSB is
- 11 seeking, so, if I may, the stipulation would be by
- 12 and between the parties, Southwest Central 911
- 13 System and -- Emergency Telephone System Board and
- 14 the DuPage Emergency Telephone System Board and I
- 15 assume.
- 16 MR. HARVEY: Staff is not a party to it but has
- 17 no objection.
- 18 MR. NEVILLE: By and through their respective
- 19 attorneys, Mr. Bond and myself, that the following
- 20 stipulation should be entered of record and received
- 21 into evidence.
- The parties to this action cannot agree

- 1 to the division of surcharge of funds currently
- 2 deposited in the wireless services emergency fund
- 3 50 ILCS 751/25 pertaining to Zip Codes 60514 and
- 4 60527.
- 5 Both Southwest Central 911 Emergency
- 6 Telephone System Board and DuPage Emergency
- 7 Telephone System Board seek a resolution of dispute
- 8 in accordance with 50 ILCS 751/25 and as amended by
- 9 Public Act 93-839 pursuant to which resolution of
- 10 disputes arising under WETSA (sic) 50 ILCS 751-1,
- 11 et seq, become the responsibility of Illinois
- 12 Commerce Commission.
- Zip Code 60527 is comprised of
- 14 unincorporated DuPage in the amount of 30 percent,
- 15 the Village of Willowbrook in the amount of 39
- 16 percent, and the Village of Burr Ridge in the amount
- 17 of 31 percent.
- 18 The parties agree that there is no
- 19 dispute to the wireless surcharge funds pertaining
- 20 to Burr Ridge. The 31 percent of wireless funds
- 21 that are being held by the funds and that are due
- 22 Burr Ridge I believe the parties would agree can be

- 1 released and can be paid to the Southwest Central
- 2 911 system.
- 3 JUDGE HILLIARD: Who's going to release them?
- 4 MR. NEVILLE: Well, I'm just saying in terms -- I
- 5 just want the court to be aware there's no claim.
- 6 JUDGE HILLIARD: Okay.
- 7 MR. NEVILLE: The parties agree that whatever
- 8 mechanism is necessary for that to happen can be
- 9 done in the future, but there's no claim in this
- 10 particular hearing as against the Burr Ridge
- 11 wireless surcharge funds.
- 12 Zip Code 60514 is comprised of
- 13 unincorporated DuPage County 15 percent, and the
- 14 Village of Clarendon Hills in the amount of 85
- 15 percent. As to Zip Code 60514 DuPage Emergency
- 16 Telephone System Board maintains it should receive a
- 17 hundred percent of the surcharge funds.
- 18 DuPage -- pardon me -- Southwest Central
- 19 911 claims it should receive 5 percent of those
- 20 wireless surcharge funds.
- 21 As to Zip Code 60527, DuPage claims it is
- 22 entitled to 69 percent of the wireless surcharge

- 1 funds which would include everything, except Burr
- 2 Ridge, and Southwest Central 911 system claims it is
- 3 entitled to 70 percent of the funds collected from
- 4 Zip Code 60527.
- 5 JUDGE HILLIARD: 70.
- 6 MR. NEVILLE: Seventy percent, 70.
- 7 JUDGE HILLIARD: Okay.
- 8 MR. NEVILLE: Did I say that?
- 9 JUDGE HILLIARD: Burr Ridge is 31 percent. How
- 10 did you get to 70 percent?
- 11 MR. NEVILLE: Did I read the zip code
- 12 incorrectly, so instead of, it should be 70, then
- 13 I'll withdraw the 70 percent and say we're entitled
- 14 to 39 percent of 60527.
- JUDGE HILLIARD: And DuPage is entitled to the
- 16 remaining --
- 17 MR. NEVILLE: Yes.
- 18 JUDGE HILLIARD: -- 30 percent under your view --
- 19 your client's view --
- 20 MR. NEVILLE: That's correct.
- 21 JUDGE HILLIARD: Is that it?
- 22 MR. NEVILLE: So stipulated.

- 1 MR. BOND: Yes.
- 2 MR. NEVILLE: Do you agree to that stipulation?
- 3 MR. BOND: I do.
- 4 MR. NEVILLE: Judge, Mr. Bond and I have spoken
- 5 and due to our respective schedules, we would like
- 6 to recommend to the Court to continue this hearing
- 7 to the dates of February 7th and February 8, 2006
- 8 and have a status telephone call on January 5th at
- 9 11 o'clock to notify the Court on January 5th if the
- 10 witnesses each of us are going to call are available
- 11 on the 7th or the 8th.
- 12 JUDGE HILLIARD: It's okay with me. Is that
- 13 already with you, Mr. Harvey?
- 14 MR. HARVEY: That is fine with me, your Honor.
- 15 JUDGE HILLIARD: All right. Then we'll continue
- 16 this for further status to January 5th at 11 at
- 17 which time the parties may arrange to do this by
- 18 telephone rather than appearing personally, and
- 19 further hearing of this matter will be tentatively
- 20 rescheduled for February 7th and 8th.
- 21 MR. NEVILLE: What time would you like to begin?
- 22 JUDGE HILLIARD: Let's shoot for 10 o'clock.

1 MR. NEVILLE: Thank you, Judge. MR. BOND: Thank you, Judge. MR. HARVEY: Nothing further from staff, your 4 Honor. 5 MR. BOND: Thank you. 6 (Whereupon, the above matter was adjourned, 7 to be continued for 8 9 status at January 5, 2006 at 11 a.m., and 10 11 hearing on. 12 February 7, 2006 at 10 o'clock a.m.) 13 14 15 16 17 18 19 20 21 22